



# Booking a COVID-19 Vaccine Appointment

## BEFORE you book an appointment:

### 1. [Guidance for Special Populations](#)

- Some people need to consult their healthcare provider before booking a vaccine appointment. If you are part of this population, please consult your healthcare provider before booking an appointment to receive the vaccine. This includes,
  - People that are immunocompromised
  - People with severe allergies
- If you do not have a healthcare provider you can speak to a healthcare provider through,
  - [Telehealth](#) - 1-866-797-0007
  - [Peterborough Virtual Care Clinic](#) - 705-536-0882

### 2. [Consent Form](#)

- Review the consent form before booking an appointment
- If you need to consult a healthcare provider about anything please do this before booking.

### 3. Identify someone who can help you book your appointment

- COVID-19 vaccine appointments are primarily booked online. If you need assistance with online booking please ask a family member or close friend to assist you.

### 4. Information needed to book

- To book an appointment you or someone assisting you will need:
  - Your name and birthdate
  - Postal code
  - Health card number on the front and back
    - If you have a red and white health card you will need to book over the phone
- Availability for first and second dose. Please note – the second dose will be booked when you book the first dose.

### 5. Transportation

- Before booking an appointment, ensure you have access to transportation on that day.

### 6. Eligibility continues

- Once you are eligible to book a vaccine appointment you will continue to be eligible. If a clinic does not work for you now, you will be able to book at a later date for another clinic.

## Booking an appointment:

1. Book your appointment online at [Ontario.ca/bookvaccine](https://ontario.ca/bookvaccine)
2. If you cannot book online, call **249-494-5631** for assistance with booking.
  - a. Before you call, please be ready to provide your name, date of birth, availability for the appointment, and Ontario health card number.
  - b. First and second dose vaccine appointments will be booked at the same time.
  - c. People with red and white healthcards will need to book over the phone.
  - d. Please note, this line is staffed Monday to Friday 9:00 a.m. – 4:00 p.m. You will not be able to leave a voice mail. If the line is busy please hang on or hang up and call back at another time.

If you are having issues with the booking system or have general COVID-19 vaccine questions please contact the Ministry of Health for assistance at **1-888-999-6488**

## At the appointment:

To attend a vaccine clinic, you **MUST** have an appointment. You will not be able to receive the vaccine without an appointment. Walk-ins will not be accepted.

1. Before you arrive, take the COVID-19 [online assessment](#). If you do not pass the assessment, please do not attend the appointment. Call or go online to reschedule your appointment.
2. Appointment time = arrival time.
  - a. Please **arrive at the time your appointment is booked**. If you arrive sooner you will be asked to wait outside or in your vehicle until space is cleared for you to come in.
3. Bring your Ontario health card
4. Please follow the clinic rules posted.
5. You will need to verbally consent to the [consent form](#). Please review this form before your appointment.